

**Puneet Arora**

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**Puneet Arora** is the Global President at Yellow.ai, a global leader in generative AI-powered customer service automation.

Operating from San Francisco, Puneet spearheads business growth by leading and scaling Global GTM, overseeing the sales, marketing, partnerships, delivery, support, revenue operations, and customer success teams.

A seasoned professional in the contact center sector, Puneet brings over 25 years of expertise in establishing and expanding high-velocity SaaS organizations. His track record includes pivotal roles at leading organizations including D2L, 8x8, Oracle, Liveperson, and Salesforce.

He has proficiently scaled companies to multi-million ARR levels and navigated successful IPO journeys. Puneet has been recognised as the one of the top 25 Software Sales Executives of 2020 by The Software Report. A soccer enthusiast, Puneet is passionate about building a strong people first culture.

For more inquiries, contact anujaa.singh@yellow.ai